

Alameda County Summary By City

10/1/2014 Through 10/31/2014; 2-1-1

	¹ Total Calls	² Client Calls	³ General Calls	⁴ Un-duplicated Clients	Disabled Clients	Male Clients	Female Clients	⁵ Youth Under 18	Single Mom W/ Minor Children	Referrals
Alameda	228	132	96	84	33	11	73	45	37	460
Albany	29	7	22	5	2	1	4	0	0	56
Berkeley	463	188	275	151	91	33	118	61	44	841
Castro Valley	102	55	47	41	16	8	33	20	16	184
Dublin	54	23	31	20	11	4	16	8	7	124
Emeryville	46	24	22	18	5	6	12	6	4	91
Fremont	370	208	162	153	48	35	118	70	36	641
Hayward	940	552	388	424	165	77	347	241	142	1772
Livermore	125	58	67	47	17	5	42	24	6	229
Newark	119	49	70	40	21	6	34	24	15	231
Oakland	4167	1722	2445	1263	556	260	1002	658	443	7157
Pleasanton	44	19	25	19	8	1	18	10	5	72
San Leandro	494	289	205	198	88	43	155	100	53	962
San Lorenzo	69	53	16	35	12	5	30	20	11	125
Union City	145	91	54	72	22	17	55	43	25	246
Other	1404	153	1251	126	41	38	88	41	27	636
Grand Total:	8805	3623	5182	2696	1136	550	2145	1371	871	13836

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of households with youth under the age of 18 in the household.