

Alameda County Summary By City

11/1/2014 Through 11/30/2014; 2-1-1

	¹ Total Calls	² Client Calls	³ General Calls	⁴ Un- duplicated Clients	Disabled Clients	Male Clients	Female Clients	⁵ Youth Under 18	Single Mom W/ Minor Children	Referrals
Alameda	141	64	77	51	22	8	43	23	17	279
Albany	16	2	14	2	2	0	2	1	1	23
Berkeley	600	268	332	153	79	24	129	87	62	1017
Castro Valley	76	34	42	31	9	9	22	18	11	151
Dublin	38	21	17	18	9	5	13	8	8	79
Emeryville	34	16	18	15	5	1	14	9	7	61
Fremont	272	128	144	97	36	24	73	42	23	484
Hayward	979	496	483	369	155	56	313	207	122	1969
Livermore	110	54	56	47	14	10	37	25	12	204
Newark	76	45	31	30	14	4	26	13	5	139
Oakland	4087	1532	2555	1139	500	223	915	625	409	7684
Pleasanton	47	16	31	13	4	4	9	5	3	101
San Leandro	494	250	244	184	77	30	154	103	67	955
San Lorenzo	63	40	23	25	11	7	18	16	10	113
Union City	99	63	36	47	16	10	37	26	11	164
Other	1145	102	1043	86	32	22	64	30	20	559
Grand Total:	8278	3131	5147	2307	985	437	1869	1238	788	13987

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of households with youth under the age of 18 in the household.