

Alameda County Summary By City

5/1/2016 Through 5/31/2016; 2-1-1

| | ¹ Total Calls | ² Client Calls | ³ General Calls | ⁴ Un-duplicated Clients | Disabled Clients | Male Clients | Female Clients | ⁵ Youth Under 18 | Single Mom W/ Minor Children | Referrals |
|---------------------|--------------------------|---------------------------|----------------------------|------------------------------------|------------------|--------------|----------------|-----------------------------|------------------------------|--------------|
| Alameda | 154 | 83 | 71 | 66 | 30 | 13 | 53 | 34 | 22 | 290 |
| Albany | 12 | 8 | 4 | 6 | 1 | 1 | 5 | 2 | 0 | 17 |
| Berkeley | 407 | 185 | 222 | 126 | 70 | 27 | 99 | 46 | 28 | 718 |
| Castro Valley | 73 | 39 | 34 | 23 | 10 | 5 | 18 | 11 | 5 | 139 |
| Dublin | 36 | 17 | 19 | 11 | 6 | 2 | 9 | 4 | 3 | 71 |
| Emeryville | 44 | 22 | 22 | 13 | 2 | 4 | 9 | 5 | 1 | 87 |
| Fremont | 292 | 133 | 159 | 101 | 41 | 25 | 76 | 43 | 23 | 510 |
| Hayward | 872 | 444 | 428 | 313 | 121 | 62 | 251 | 181 | 85 | 1600 |
| Livermore | 130 | 76 | 54 | 41 | 19 | 9 | 32 | 20 | 14 | 213 |
| Newark | 81 | 60 | 21 | 42 | 20 | 9 | 33 | 22 | 10 | 167 |
| Oakland | 3408 | 1575 | 1833 | 1024 | 482 | 209 | 815 | 530 | 344 | 5836 |
| Pleasanton | 35 | 11 | 24 | 11 | 5 | 2 | 9 | 4 | 2 | 57 |
| San Leandro | 482 | 279 | 203 | 156 | 73 | 36 | 120 | 64 | 43 | 880 |
| San Lorenzo | 64 | 39 | 25 | 24 | 11 | 0 | 24 | 12 | 6 | 103 |
| Union City | 95 | 56 | 39 | 52 | 22 | 9 | 43 | 25 | 13 | 180 |
| Other | 1226 | 150 | 1076 | 115 | 36 | 28 | 87 | 47 | 26 | 832 |
| Grand Total: | 7416 | 3178 | 4238 | 2124 | 949 | 441 | 1683 | 1050 | 625 | 11705 |

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of households with youth under the age of 18 in the household.