

# Alameda County Summary By City

5/1/2015 Through 5/31/2015; 2-1-1

	<sup>1</sup> Total Calls	<sup>2</sup> Client Calls	<sup>3</sup> General Calls	<sup>4</sup> Un- duplicated Clients	Disabled Clients	Male Clients	Female Clients	<sup>5</sup> Youth Under 18	Single Mom W/ Minor Children	Referrals
Alameda	199	117	82	82	44	16	66	36	25	389
Albany	18	6	12	6	2	0	6	3	2	38
Berkeley	423	191	232	120	64	25	95	47	29	763
Castro Valley	100	76	24	57	31	14	43	20	14	205
Dublin	45	20	25	12	2	2	10	3	2	62
Emeryville	35	22	13	19	7	4	15	11	8	78
Fremont	283	171	112	121	44	23	98	65	35	446
Hayward	919	524	395	390	166	76	314	202	128	1681
Livermore	142	83	59	66	27	11	55	40	23	269
Newark	64	40	24	30	12	5	25	19	13	137
Oakland	3755	1793	1962	1287	620	277	1010	609	392	6689
Pleasanton	100	71	29	53	21	9	44	27	16	177
San Leandro	468	301	167	208	102	39	169	91	52	906
San Lorenzo	70	41	29	34	14	6	28	14	5	138
Union City	88	63	25	47	20	8	39	24	16	170
Other	1128	175	953	134	62	39	95	43	23	693
<b>Grand Total:</b>	<b>7841</b>	<b>3694</b>	<b>4147</b>	<b>2666</b>	<b>1238</b>	<b>554</b>	<b>2112</b>	<b>1254</b>	<b>783</b>	<b>12844</b>

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of households with youth under the age of 18 in the household.