

# Alameda County Summary By City

1/1/2015 Through 1/31/2015; 2-1-1

	<sup>1</sup> Total Calls	<sup>2</sup> Client Calls	<sup>3</sup> General Calls	<sup>4</sup> Un-duplicated Clients	Disabled Clients	Male Clients	Female Clients	<sup>5</sup> Youth Under 18	Single Mom W/ Minor Children	Referrals
Alameda	187	72	115	59	25	11	48	31	22	280
Albany	16	7	9	6	1	0	6	4	2	50
Berkeley	481	184	297	135	69	30	105	54	38	803
Castro Valley	82	32	50	28	15	6	22	18	8	147
Dublin	56	26	30	23	12	3	20	12	10	111
Emeryville	43	17	26	15	5	2	13	9	8	76
Fremont	374	176	198	144	46	36	108	65	33	628
Hayward	1043	501	542	378	151	75	302	190	112	1729
Livermore	120	44	76	40	14	7	33	22	16	212
Newark	109	64	45	48	17	9	39	24	13	177
Oakland	4181	1573	2608	1189	522	237	952	610	419	7155
Pleasanton	59	24	35	20	7	7	13	13	7	110
San Leandro	450	239	211	183	77	25	158	99	62	855
San Lorenzo	85	50	35	30	13	5	25	17	9	132
Union City	107	67	40	53	24	9	44	28	17	201
Other	1441	139	1302	119	42	30	89	42	28	682
<b>Grand Total:</b>	<b>8837</b>	<b>3215</b>	<b>5622</b>	<b>2470</b>	<b>1040</b>	<b>492</b>	<b>1977</b>	<b>1238</b>	<b>804</b>	<b>13351</b>

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of households with youth under the age of 18 in the household.