

Alameda County Summary By City

12/1/2015 Through 12/31/2015; 2-1-1

	¹ Total Calls	² Client Calls	³ General Calls	⁴ Un-duplicated Clients	Disabled Clients	Male Clients	Female Clients	⁵ Youth Under 18	Single Mom W/ Minor Children	Referrals
Alameda	220	119	101	75	34	10	65	34	19	425
Albany	12	4	8	4	4	0	4	0	0	21
Berkeley	670	402	268	171	70	40	131	91	58	978
Castro Valley	98	48	50	38	18	5	33	12	6	153
Dublin	42	18	24	13	6	4	9	5	2	77
Emeryville	46	33	13	20	8	9	11	6	2	77
Fremont	259	129	130	94	36	22	72	35	20	457
Hayward	951	453	498	304	123	49	255	154	92	1680
Livermore	144	57	87	45	14	8	37	25	19	211
Newark	57	28	29	25	9	4	21	14	8	110
Oakland	3888	1769	2119	1206	567	235	971	619	417	6500
Pleasanton	31	12	19	11	3	3	8	4	3	65
San Leandro	372	221	151	170	74	41	129	81	48	696
San Lorenzo	60	37	23	23	9	3	20	10	6	103
Union City	57	39	18	35	13	6	29	24	11	84
Other	1129	150	979	111	45	24	87	36	26	524
Grand Total:	8040	3519	4521	2345	1033	463	1882	1150	737	12166

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of households with youth under the age of 18 in the household.