

**Alameda County Summary By City**

**8/1/2016 Through 8/31/2016; 2-1-1**

<i>City</i>	<sup>1</sup> Total Calls	<sup>2</sup> Client Calls	<sup>3</sup> General Calls	<sup>4</sup> Un-duplicated Clients	Disabled Clients	Male Clients	Female Clients	<sup>5</sup> Youth Under 18	Single Mom W/Minor Children	Referrals
Alameda	108	63	45	48	27	4	40	8	9	322
Albany	9	5	4	5	3	3	2	1	0	29
Berkeley	238	117	121	101	44	22	71	13	15	489
Castro Valley	49	22	27	21	6	5	16	5	3	89
Dublin	19	11	8	10	4	1	8	2	3	40
Emeryville	52	34	18	31	12	6	21	5	7	159
Fremont	208	119	89	98	45	32	62	20	21	413
Hayward	538	324	214	282	83	47	196	92	73	1239
Livermore	59	30	29	28	9	6	20	8	4	124
Newark	37	19	18	18	9	4	12	6	6	112
Oakland	1785	1004	781	848	296	183	566	190	184	4395
Piedmont	2	0	2	0	0	0	0	0	0	1
Pleasanton	28	15	13	14	2	4	9	4	4	50
San Leandro	237	148	89	120	41	20	91	27	21	541
San Lorenzo	36	21	15	20	10	5	13	5	2	87
Union City	67	50	17	45	17	14	27	14	7	147
Other	2174	229	1945	194	33	34	124	15	16	2128
<b>Grand Total:</b>	<b>5646</b>	<b>2211</b>	<b>3435</b>	<b>1883</b>	<b>641</b>	<b>390</b>	<b>1278</b>	<b>415</b>	<b>375</b>	<b>10365</b>

- 1. **Total Calls:** The total of Client Calls and General Calls for the reporting period.
- 2. **Client Calls:** The number of times Clients called during the reporting period.
- 3. **General Calls:** The number of callers who did not provide demographic information, birth date, and full address.
- 4. **Unduplicated Clients:** The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
- 5. **Youth Under 18:** The total number of households with youth under the age of 18 in the household.