

Alameda County Summary By City

8/1/2015 Through 8/31/2015; 2-1-1

	¹ Total Calls	² Client Calls	³ General Calls	⁴ Un-duplicated Clients	Disabled Clients	Male Clients	Female Clients	⁵ Youth Under 18	Single Mom W/ Minor Children	Referrals
Alameda	167	104	63	76	41	16	60	33	17	368
Albany	29	17	12	9	3	1	8	4	4	67
Berkeley	424	212	212	160	84	32	128	63	47	882
Castro Valley	94	44	50	38	21	9	29	19	7	200
Dublin	36	16	20	15	8	2	13	7	5	71
Emeryville	45	27	18	21	7	5	16	13	10	80
Fremont	315	183	132	146	50	23	123	73	49	564
Hayward	996	580	416	415	179	69	346	215	131	1985
Livermore	103	62	41	50	19	5	45	32	19	221
Newark	109	52	57	36	17	4	32	23	16	207
Oakland	4272	1985	2287	1370	590	278	1091	664	448	8048
Pleasanton	62	39	23	26	10	4	22	14	10	160
San Leandro	490	303	187	211	92	35	176	112	62	969
San Lorenzo	59	41	18	38	15	3	35	24	15	119
Union City	149	109	40	68	21	11	57	37	24	338
Other	1372	154	1218	123	44	27	96	33	20	742
Grand Total:	8726	3928	4798	2802	1201	524	2277	1366	884	15028

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of households with youth under the age of 18 in the household.