

## Alameda County Summary By City

4/1/2015 Through 4/30/2015; 2-1-1

	<sup>1</sup> Total Calls	<sup>2</sup> Client Calls	<sup>3</sup> General Calls	<sup>4</sup> Un-duplicated Clients	Disabled Clients	Male Clients	Female Clients	<sup>5</sup> Youth Under 18	Single Mom W/ Minor Children	Referrals
Alameda	172	114	58	81	38	19	62	31	21	351
Albany	18	13	5	11	7	5	6	5	2	41
Berkeley	505	232	273	156	100	42	114	61	41	921
Castro Valley	94	58	36	43	24	8	35	26	17	204
Dublin	34	21	13	16	5	6	10	4	4	68
Emeryville	54	30	24	21	12	2	19	7	6	101
Fremont	370	216	154	146	55	44	102	60	37	652
Hayward	1044	615	429	420	175	79	341	211	134	1932
Livermore	121	69	52	43	19	4	39	26	17	209
Newark	82	45	37	34	14	4	30	19	9	136
Oakland	4002	2075	1927	1383	663	289	1094	685	474	6911
Pleasanton	86	61	25	55	24	14	41	28	13	180
San Leandro	565	351	214	229	85	47	182	112	66	1053
San Lorenzo	55	37	18	32	11	8	24	17	8	106
Union City	144	109	35	69	24	16	53	40	22	233
Other	1193	163	1030	135	62	35	100	52	27	704
<b>Grand Total:</b>	<b>8540</b>	<b>4209</b>	<b>4331</b>	<b>2874</b>	<b>1318</b>	<b>622</b>	<b>2252</b>	<b>1384</b>	<b>898</b>	<b>13802</b>

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of households with youth under the age of 18 in the household.