

# Alameda County Summary By City

7/1/2012 Through 6/30/2013; 2-1-1

	<sup>1</sup> Total Calls	<sup>2</sup> Client Calls	<sup>3</sup> General Calls	<sup>4</sup> Un- duplicated Clients	Disabled Clients	Male Clients	Female Clients	<sup>5</sup> Youth Under 18	Single Mom W/ Minor Children	Referrals
Alameda	2752	1463	1289	665	260	142	522	297	186	5651
Albany	236	82	154	63	22	16	47	21	11	473
Berkeley	6381	3121	3260	1244	582	357	883	421	296	11769
Castro Valley	1335	717	618	380	141	75	305	189	114	2815
Dublin	665	325	340	194	61	40	154	94	53	1325
Emeryville	629	328	301	170	77	45	125	60	43	1323
Fremont	4785	2642	2143	1345	462	315	1027	704	399	9034
Hayward	13619	7585	6034	3648	1316	761	2886	1945	1201	28110
Livermore	1877	1058	819	601	211	120	480	319	182	3867
Newark	1207	709	498	373	132	82	291	209	116	2393
Oakland	47731	24291	23440	10983	4407	2497	8481	5314	3686	93136
Piedmont	38	9	29	7	1	4	3	3	2	61
Pleasanton	777	396	381	233	55	53	180	117	71	1574
San Leandro	6595	3909	2686	1899	638	396	1502	914	593	13810
San Lorenzo	768	471	297	243	72	46	197	137	85	1682
Sunol	2	2	0	1	1	0	1	0	0	2
Union City	1885	1279	606	627	190	132	495	339	204	3875
Other	14287	1643	12644	1039	426	235	776	334	210	8181
<b>Grand Total:</b>	<b>105569</b>	<b>50030</b>	<b>55539</b>	<b>23715</b>	<b>9054</b>	<b>5316</b>	<b>18355</b>	<b>11417</b>	<b>7452</b>	<b>189081</b>

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of children under the age of 18 living with the Unduplicated Clients.