

# Alameda County Summary By City

7/1/2009 Through 6/30/2010; 2-1-1

	<sup>1</sup> Total Calls	<sup>2</sup> Client Calls	<sup>3</sup> General Calls	<sup>4</sup> Un- duplicated Clients	Disabled Clients	Male Clients	Female Clients	<sup>5</sup> Youth Under 18	Single Mom W/ Minor Children	Referrals Housing Service	
Alameda	2416	852	1564	529	183	135	393	240	149	682	4053
Albany	217	71	146	52	15	12	40	23	13	70	341
Berkeley	4886	1586	3300	818	345	241	575	266	202	1105	7659
Castro Valley	1101	383	718	221	75	49	172	114	66	292	1916
Dublin	499	225	274	152	37	32	120	73	52	147	822
Emeryville	440	197	243	110	42	31	78	41	26	119	787
Fremont	4383	1469	2914	948	272	223	721	520	307	1199	7460
Hayward	11941	3933	8008	2384	697	469	1909	1350	859	3343	20038
Livermore	1887	686	1201	461	133	93	367	262	146	265	3136
Newark	1119	454	665	257	74	61	195	157	86	327	1856
Oakland	40889	13940	26949	7847	2614	1803	6031	3779	2680	13493	66454
Piedmont	68	9	59	5	2	3	2	2	0	8	92
Pleasanton	758	258	500	171	46	37	134	91	53	116	1325
San Leandro	5375	2313	3062	1344	363	274	1067	719	485	1850	9131
San Lorenzo	542	252	290	162	48	27	135	99	55	210	983
Sunol	10	0	10	0	0	0	0	0	0	0	15
Union City	1376	595	781	383	91	73	309	223	129	380	2405
Other	15283	646	14637	493	174	94	398	194	117	1124	8171
<b>Grand Total:</b>	<b>93190</b>	<b>27869</b>	<b>65321</b>	<b>16337</b>	<b>5211</b>	<b>3657</b>	<b>12646</b>	<b>8153</b>	<b>5425</b>	<b>24730</b>	<b>136644</b>

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of children under the age of 18 living with the Unduplicated Clients.