

Alameda County Summary By City

7/1/2008 Through 6/30/2009; 2-1-1

	¹ Total Calls	² Client Calls	³ General Calls	⁴ Un- duplicated Clients	Disabled Clients	Male Clients	Female Clients	⁵ Youth Under 18	Single Mom W/ Minor Children	Referrals Housing Service	
Alameda	2176	757	1419	506	139	117	388	202	126	670	3166
Albany	209	83	126	42	14	9	33	19	14	81	317
Berkeley	3699	1128	2569	614	231	170	441	195	137	977	5239
Castro Valley	931	335	596	233	69	49	184	112	69	190	1518
Dublin	404	180	224	121	31	25	96	56	33	144	619
Emeryville	335	129	206	88	21	20	68	30	25	120	415
Fremont	3942	1379	2563	907	255	195	708	419	246	1137	5762
Hayward	10487	3900	6587	2498	617	471	2015	1214	768	3393	15545
Livermore	1370	490	880	362	95	67	294	194	105	284	1984
Newark	878	402	476	264	64	54	210	151	77	299	1360
Oakland	27839	11306	16533	6764	2047	1478	5247	2950	2068	12329	40925
Piedmont	40	6	34	4	1	3	1	2	0	17	58
Pleasanton	505	177	328	131	31	31	99	60	30	132	750
San Leandro	3696	1675	2021	1117	286	222	892	518	338	1624	5861
San Lorenzo	440	209	231	159	41	30	128	79	49	174	706
Sunol	1	0	1	0	0	0	0	0	0	0	2
Union City	1086	606	480	407	101	74	331	207	125	526	1804
Other	11900	696	11203	528	169	119	403	188	137	985	4682
Grand Total:	69938	23458	46477	14745	4212	3134	11538	6596	4347	23082	90713

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of children under the age of 18 living with the Unduplicated Clients.