

Alameda County Summary By City

7/1/2011 Through 6/30/2012; 2-1-1

	¹ Total Calls	² Client Calls	³ General Calls	⁴ Un- duplicated Clients	Disabled Clients	Male Clients	Female Clients	⁵ Youth Under 18	Single Mom W/ Minor Children	Referrals Housing Service	
Alameda	3344	1147	2197	608	252	138	470	284	187	799	5877
Albany	220	92	128	54	17	11	43	17	8	49	349
Berkeley	6739	2473	4266	1084	513	295	789	388	285	1316	11092
Castro Valley	1468	526	942	310	95	60	250	168	96	329	2924
Dublin	496	254	242	135	49	25	110	64	43	158	935
Emeryville	585	340	245	152	74	32	120	61	42	223	961
Fremont	5520	2217	3303	1233	440	309	924	671	388	1366	10083
Hayward	15495	5962	9533	3110	1104	618	2490	1747	1044	4130	29693
Livermore	2287	1072	1215	575	203	129	446	326	188	334	4011
Newark	1261	555	706	299	102	47	252	168	103	374	2280
Oakland	51401	18200	33201	8978	3600	1988	6985	4557	3200	14981	90193
Piedmont	41	5	36	3	3	1	2	0	0	2	74
Pleasanton	1142	450	692	240	71	60	180	123	77	102	2181
San Leandro	7546	3251	4295	1634	565	313	1321	863	561	2228	13850
San Lorenzo	903	381	522	197	78	44	153	108	68	231	1648
Sunol	8	2	6	2	0	1	1	2	0	0	11
Union City	1991	964	1027	510	156	101	409	299	189	666	3854
Other	12055	1080	10975	744	284	175	569	294	201	1379	6412
Grand Total:	112502	38971	73531	19868	7606	4347	15514	10140	6680	28667	186428

1. Total Calls: The total of Client Calls and General Calls for the reporting period.
2. Client Calls: The number of times Clients called during the reporting period.
3. General Calls: The number of callers who did not provide demographic information, birth date, and full address.
4. Unduplicated Clients: The number of unduplicated clients who called during the reporting period. These are callers willing to provide demographic information, birth date, and full address.
5. Youth Under 18: The total number of children under the age of 18 living with the Unduplicated Clients.